

# **OneClickIce Team Portal**

This document is protected by Canadian and International copyright laws. Reproduction and distribution of this document without written permission from OneClickIce (Synatech Inc) is prohibited.

Intellectual property of OneClickIce (Synatech Inc).

Please DO NOT share this document with parties outside of your association or other persons that do not have an account with OneClickIce Team Portal.



*quiet* fairness + numbers = happy parents

## Table of Contents

OneClickIce Team Portal & Trading Tool™	2
Getting Started	2
Contact Emails	2
OneClickIce Tools	1
Manage Blackouts	4
Give Back Ice	ŝ
Take Available Ice	7
Frades	3
Trading Tool Legend	3
Request Trade	Э
Open Trades10	כ
Trade Accepted1	1
Receiving a Request1	2
Final Trades1	3





# OneClickIce Team Portal & Trading Tool™

The Team portal is designed to assist coaches and managers in utilizing ice by trading, giving or taking available ice and requesting blackouts.

## **Getting Started**

Click on the link (<u>https://associationname.oneclickice.com/</u>) and enter the Username and Password provided to you by your division coordinator (this is case sensitive). You will only see ice sessions from the date you login onwards.

Once you are logged in you will see your Navigation Menu.

#### Navigation menu:

Home	Contact Emails	Manage Blackouts	Give Back Ice	Take Available Ice	Request Trade	Open Trades	Final Trades
------	----------------	------------------	---------------	--------------------	---------------	-------------	--------------

## **Contact Emails**

The first step to using the trading tool is setting up the emails of the coach and manager responsible for your team's ice. Click on the Contact Emails Tab on the Navigation Menu to get started.

Enter the coach and manager email addresses in the corresponding fields and click save.

Notes:

- You can have multiple email addresses separated by a semi-colon.
- You can re-send the verification email by removing the email address from the field, pressing Save, re-enterering the email address and pressing Save again.

<ul> <li>Due to the</li> </ul>	he handling of legacy email addresses by Microsoft we CANNOT GUARANTEE delivery to the following addresses:
@hot	mail.com
@live	com
@msr	1.com
@pas	sport.com
@pas	sport.net
Please re	fer to this article on instructions on how to deal with this situation:
https://w	ww.msoutlook.info/question/switch-to-outlookcom-address
Coach's Email:	

Manager's Email:	
5	

Save



You will receive an email from <u>notifications@oneclickice.com</u>. Please make sure you add this address to your contact list so that emails don't end up in the spam folder.

Email notification example:

One	ClickIce: Bantam 1 email validation Inbox x	
*	OneClickIce notifications@oneclickice.com via amazonses.com to me 🕤	10:09 (2 minutes ago) 🕺
	Hi,	
	You are receiving this email because this email was given as a contact for Bantam 1.	
	However, before this email can be used it needs to be verified.	
	Please click on the link below to verify this address and allow the team to use you as its cont	act for ice trades.
	VERIFY EMAIL	
	Link valid for 48 hours. Thank you,	
	OneClickIce Support Team	

Once you click on VERIFY EMAIL you will be automatically logged into the site and you will get this message confirming that your email address is verified:

Your email is now verifed. Thank you.

If you see 'address not yet verified' beside your email contact information please check your Junk or Spam folder for the verify email notification.

Coach's Email:	Last Bonez Robis a com	Address not yet verified.
Manager's Email	:	]

You are now setup to use the trading tool.

Save



## **OneClickIce Tools**

## **Manage Blackouts**

New: You can now request your teams blackout requests as per your associations criteria.

Click on the Manage Blackouts Tab on the Navigation Menu.

Home	Contact Emails	Manage Blackouts	Give Back Ice	Tal
------	----------------	------------------	---------------	-----

You will see the Blackout Rules for the season setup by your association.

	Blackout Rules	for the Seaso	n: 🔁	3		
	Period Start	Period End	Max Num Blackout Requests	Max Num Days Per Request	Lock Date	
(	2021-09-01	2021-10-09	2	4	2021-10-10	4
	2021-09-01	2021-09-11	1	4	2021-09-12	

This table shows you:

- 1. For what time period the blackout request can be requested.
- 2. How many blackout requests you are able to request for the period.
- 3. How many days you are able to request for the period.
- 4. The lock date, which is the day that blackouts will no longer be accepted for the period.

To Request a Blackout:

Click on the Add New Blackout Request button.

Add New Blackout Request

A screen will pop up where you can fill in your blackout request.

	New Blackout Request	
Start Date (yyyy/mm/dd)		
Reason/Sanction Number		
L		
	SAVE CANCEL	



If your request falls under the Blackout Rules you will receive the following:



If you have already exceeded your blackout requests for the requested period, you will receive the following:

### Blackout Request Rejected



ОК

At anytime you can view and delete your team's blackout requests on the main manage blackouts page.

Blackout Rules for the Season:

Period Start	Period End	Max Num Blackout Requests	Max Num Days Per Request	Lock Date
2021-09-01	2021-10-09	2	4	2021-10-10
2021-09-01	2021-09-11	1	4	2021-09-12

#### Your team's blackouts:

Blackout Start	Blackout End	Reason/Sanction Number	
2021-09-04	2021-09-08		Delete

Add New Blackout Request



## **Give Back Ice**

Note: It is highly recommended that you attempt to trade your ice prior to just giving it back.

Click on the Give Back Ice Tab on the Navigation Menu.

Home	Contact Emails	Manage Blackouts	Give Back Ice	Take Available
------	----------------	------------------	---------------	----------------

Your Team schedule will be displayed. To give back an ice time, click the box in the Give Back column beside the ice you want to give back. Click the Give Back Ice button at the bottom of the list.

#### NOTE: If you 'Give Back' a shared practice the ice will automatically go to the team you are sharing ice with.

Date	DOW	Start	End	Duration (min)	Arena	Note	Give Back
2021-10-10	SUN	8:15 PM	9:30 PM	75	Arena C	Practice - Shared with T2	
2021-10-13	WED	7:45 PM	8:45 PM	60	Arena B	ena B Practice - Shared with T1	
2021-10-18	MON	4:30 PM	5:45 PM	75	Arena A	GAME (Away) vs T3	
2021-10-19	TUE	12:00 PM	1:15 PM	75	Arena C	Practice - Shared with	
2021-10-21	THU	7:45 PM	8:45 PM	60	Arena A	Practice - First 30min Shared With T2 ; Last 30min Full	
2021-10-24	SUN	7:45 PM	9:00 PM	75	Arena A	GAME (Away) vs T1	
2021-10-25	MON	7:30 PM	8:45 PM	75	Arena B	B Practice - Shared with T3	
2021-10-26	TUE	5:00 PM	6:15 PM	75	Arena C	GAME (Home) vs T1	
2021-10-27	WED	9:30 PM	10:45 PM	75	Arena A	Practice - Shared with T2	
2021-10-31	SUN	8:15 PM	9:30 PM	75	Arena C	Practice - Shared with T3	
2021-11-01	MON	9:30 PM	10:30 PM	60	Arena B	Practice - Shared with T1	
2021-11-02	TUE	5:00 PM	6:15 PM	75	Arena A	GAME (Home) vs T2	
2021-11-05	FRI	7:15 PM	8:15 PM	60	Arena B	Practice - First 30min Full; Last 30min Shared With T3	

Give Back Ice

#### You will receive an email confirmation when you give back ice.

From: To:	OneClick Software <notifications@1click.software></notifications@1click.software>	Sent:	Mon 2021-07-26 4:36 PM
Cc: Subject:	OneClick: Give Back Ice Confirmation		
Т2	Team,		
This is a	notification email from the OneClick Trading Tool.		
This em:	ail confirms that your team gave back the following ice time:		
2021-10	-14 - Arena 1 - 8:15 PM/9:30 PM - FULL		
Please re	emember to update your association/team website and/or send an update to your team	L	
Thank y	ou,		
OneClic	k Support Team		



## **Take Available Ice**

On occasion ice will become available to take.

Click on the Take Available Ice Tab on the Navigation Menu.

Home	Contact Emails	Manage Blackouts	Give Back Ice	Take Available Ice	
------	----------------	------------------	---------------	--------------------	--

Your team schedule will show in grey and available ice is in black.

To take an available ice time, click the box in the Take column beside the ice you want to take. Click the Take Selected Ice button at the bottom of the list.

Date	DOW	Start	End	Duration (Min)	Arena	Take
2021-10-10	SUN	8:15 PM	9:30 PM	75	Arena B	
2021-10-11	MON	9:15 PM	10:30 PM	75	Arena A	
2021-10-13	WED	7:45 PM	8:45 PM	60	Arena C	
2 <mark>021-10-14</mark>	THU	8:15 PM	9:30 PM	75	Arena B	
2021-10-18	MON	4:30 PM	5:45 PM	75	Arena A	
2021-10-19	TUE	12:00 PM	1:15 PM	75	Arena.C	
2021-10-21	THU	7:45 PM	8:45 PM	60	Arena B	
2021-10-24	SUN	7:45 PM	9:00 PM	75	Arena C	
2021-10-25	MON	7:30 PM	8:45 PM	75	Arena A	-
2021-10-26	TUE	4:30 PM	5:45 PM	75	Arena B	Already has ice on this date.
2021-10-26	TUE	5:00 PM	6:15 PM	75	Arena B	
2021-10-27	WED	9:30 PM	10:45 PM	75	Arena C	
2021-10-29	FRI	9:15 PM	10:15 PM	60	Arena C	
2021-10-31	SUN	8:15 PM	9:30 PM	75	Arena A	
2021-11-01	MON	9:30 PM	10:30 PM	60	Arena A	
2021-11-02	TUE	5:00 PM	6.15 PM	75	Arena B	
2021-11-03	WED	7:45 PM	8:45 PM	60	Arena C	
2021-11-05	FRI	7:15 PM	8:15 PM	60	Arena B	

NOTE: If your team already has ice on a day that has available ice, a message is displayed in the Take column.

Take Selected Ice

You will receive an email confirmation if you are sucessful in taking the ice. Should the ice disappear from the list, it is due to the ice already being taken by another team.

From: To:	OneClick Software <notifications@10kdx.software></notifications@10kdx.software>	Sent: Mon 2021-07-26 5:00 PM
Cc: Subject:	OneClick: Pick Up Ice Confirmation	
т	3 Team,	- (3)
This is a	notification email from the OneClick Trading Tool.	
This em	ail confirms that your team picked up the following ice time:	
2021-10	0-14 - Arena B - 8:15 PM/9:30 PM - FULL	
Please r	emember to update your association/team website and/or send an update to your team.	=
Thank y	ou,	
OneClic	:k Support Team	
		7



# **Trades**

## **Trading Tool Legend**

The following icons are located throughtout the Trading Tools. They will indicate the status of a trade.







## **Request Trade**

Click on the Request Trade Tab on the Navigation Menu.

Home	Contact Emails	Manage Blackouts	Give Back Ice	Take Available Ice	Request Trade
To Reque	st a Trade:				
Note: ALL tra	de requests MUST be Finali	zed (after being Accepted) in o	rder for the ice to exchang	ge hands, until then the ice is	YOURS.
Practice to Tr	ade:			<b></b> 1	
Date you war	t to trade with:	<b>2</b>			
Request Note	e to Teams:		3		
List Possible	e Trades				

- 1. Choose the practice from your team's schedule that you would like to trade
- 2. Select a prefered trading date
- 3. Optional: Enter the reason for the requested trade.
- 4. Click on List Possible trades this will list all teams that you can trade with for the 2 days before and 2 days after your prefered trading date

Select the team(s) you would like to send a request to trade, this can be a single or multiple teams. After you select the team(s) press the "Send Requests" button. The system will send an email to all selected teams requesting the trade.

Practice to Trade: 10/Oct (SUN) - I	3:15 PM - Shared with T3 - Arena A	*		
Date you want to trade with: 9/11/2	1			
Request Note to Teams: Dryland S	ession			
List Possible Trades				
lease select which teams you war lover over arena code to see full a	it to send a request to. rena name.			
H) Half Ice, (F) Full Ice 07 Nov (SUN)	08 Nov (MON)	09 Nov (TUE)	10 Nov (WED)	11 Nov (THU)
5 15 PM A3 60 U11 T1 II	1:30 PM A3 75 U13 T6 🖂 🖂	1:00 PM A1 60 U11 T2 III II	5.15 PM A3. 60 U11 T2 III III	5 15 PM A1 60 U11T5 III II
U11 T3 🖂	10:00 AM A1 60 UG T4 III II	1:15 PM A2 60 U11 T5 III III	5:30 PM A1 60 U15 T2 III III	6:30 PM A1 60 U11 T3 III II
5:30 PM A1 60 U11 T5 H	10:00 AM A6 60 U11 T3 FF	1:30 PM A3 60 U13 T6 FF	6:30 PM A3 60 U11 T7 FF FF	7:15 PM A3 90 U15 T3 H F
U11 T6 🖂	11:15 AM A1 60 U9 T3 H E	10:30 AM A1 60 U9 T3 FF	6:45 PM A1 60 U18 T5 F	7:45 PM A1 60 U11 T1
5:30 PM A4 60 U9 T1 H U9 T4 H	12:00 PM A3 75 U11 T6 H F	10:45 AM A2 60 U15 T1 H F	7:45 PM _A2_ 75 U15 T1 H	
U9 T3 🔣	3:00 PM A2 60 U9 T1 H F	11:00 AM _A3_ 60 U13 T7 H F	U15 T2 🖂	
6:30 PM A2 60 U13 T5 H	3:00 PM A7 60 U11 T2 H F	11:45 AM A1 60 U9 T5 H F	7:45 PM A3 60 U11 T4 E	
013 16 H	3:00 PM A3 75 U18 T3 H F	12:00 PM A2 60 U15 T6 H F	8:00 PM _A6_ 60 U13 T1H F	
U13 T2 III	3:30 PM A1 60 U13 T4 H F	12:30 PM A6 75 U18 T5 H F		
8:15 PM A1 75 U15 T1 🖂	4:15 PM A1 60 U9 T6 H F	2:15 PM A1 60 U9 T2 H F		
U15 T4 🖽	4:15 PM A7 60 U11 T7 H F	2:30 PM A2 60 U11 T6 H F		
	4:30 PM A3 75 U18 T2 H F	2:45 PM A3 60 U13 T8 H F		
	4:45 PM <u>A1</u> 60 U13 T3 H F	3:00 PM A7 75 U18 T6 F		
	5:30 PM A2 60 U9 T4 H F	3:45 PM A2 60 U15 T2 H F		
	6:00 PM A1 60 U13 T5 H F	4:00 PM A3 60 U13 T9 E		
	6:00 PM A3 75 U15 T6 H F	4:30 PM AZ 75 U18 T2 H F		
	6:45 AM A3 60 7S T2 H F	5:00 PM A2 60 U15 T4 H F		
	6:45 PM A2 105 U18 T1 H F	6:45 AM A3 45 7S T4 H F		
	7:15 PM A1 120 U21C H F	7:00 AM A2 60 7J T1 E		
	7:30 PM A3 75 U15 T3 H F	7:15 AM A5 75 7J T2 H F		
	8:45 AM A6 60 U11 T4 H F	7:30 AM A3 45 7S T3 H F		
	9:30 AM A2 60 7S T1 H F	8:00 AM A1 60 HL HE		
		9:00 PM A3 75 U18 T4 H F		
		9:15 AM A1 60 U9 T1 HF		
		9.45 AM A3 60 U13 T2 H F		

New: You can request half ice, full ice or both where you see the 'H' & 'F' boxes. If there is only an 'H' the request is only for half ice.





## **Open Trades**

Click on the Open Trade Tab on the Navigation Menu to follow your trades.

Home	Contact Em	nails	Manage Blacko	uts Gi	ve Back Ice	Take Available Ice	Request Trade	Open Trades
ere you v	will see all y	our rec	quests:					
ades requested b	y me 💬 :			ř				
y Ice: 14 Oct (THI	J) - Arena A	8:15 PI	M to 9:30 PM - 75min - Half	Cancel this trade	request			
Requ	uest sent TO:							
Requ T2	uest sent TO: for 08 Nov (MON)	Arena C	1:30 PM to 2:45 PM	75min Half	R expire	es on 28 Jul at 05:44 PM		
Requ T2 T2	uest sent TO: for 08 Nov (MON) for 08 Nov (MON)	Arena C Arena C	1:30 PM to 2:45 PM 1:30 PM to 2:45 PM	75min Half 75min Full	R expire	ns on 28 Jul at 05;44 PM is on 28 Jul at 05:44 PM		

You will get an email notification each time a team responds to your request and the icon status in your trade will be updated.

If you are no longer interested in making a trade you can cancel your trade anytime by just pressing the "Cancel this trade request" button next to the ice time you are trying to trade. An email will be sent to ALL teams involved in the trade informing them that you have canceled the trade request.



## **Trade Accepted**

Once your trade is accepted you must finalize the trade in order to update and/or notify the OneClickIce Schedule, Arenas and your Association Trade Admin of the change.

To finalize a trade you can click the "Trade Details" link in the email notification or by logging into the <u>OneClickIce</u> systeam and clicking on your Open Trades Tab.



#### Once in the system, click on "Finalize".

My Ice: 14	Oct (THU	J) Arena A	- 8:15 PM	I to 9:30 PM - 75min - Half	Cano	cel this trade request		
	Requ	iest sent TO:						
	Т2	for 08 Nov (MON)	Arena C	1:30 PM to 2:45 PM	75min	Half	A	Finalize
	т2	for 08 Nov (MON)	Arena C	1:30 PM to 2:45 PM	75min	Full	D	
	тз	for 07 Nov (SUN)	Arena B	6:30 PM to 7:30 PM	60min	Shared with	R	expires on 28 Jul at 05:44 PM

You have no open requests FROM any team.

Once the trade has been finalized, the system will send a final email to both teams involved in the trade confirming the trade and new ice times. An additional email will be sent to the Arena and another to your association Trade Admin. Any the other teams that were still involved in the trade (received request or accepted the trade) will get an email informing them that their participation in the trade is cancelled.

From:	OneCildi; So	ftvare <notifications< td=""><td>g1click.software&gt; Sent: V/ed 2021-07-28.4</td><td>43 PM</td></notifications<>	g1click.software> Sent: V/ed 2021-07-28.4	43 PM
To:				
Col	One/liel: T	rada Einal Confirma		
subjects	Onechick: 1	rade rinal continua	lon:	-
T1	Tean	n.,		-
This is a	notification	n email from the	OneClick Trading Tool.	
The trad	le request n	ade by you to	T2 is finalized.	
Please re	emember to	update your ass	ociation/team website and/or send an update to your team.	
OLD ice	e:			
2021-10	-14 -	Arena A	- 8:15 PM to 9:30 PM - FULL	10
NEW ic	e:			
2021-10	-14 -	Arena A	- 8:15 PM to 9:30 PM - Shared with T2	
2021-11	-08 -	Arena C	- 1:30 PM to 2:45 PM - Shared with T2	
An emai	il was also s	sent to the arena	s to update their boards, however, boards might not be up to date depending on the time of the notification (late Friday o	r
Weeken	d).			
Thank y	ou,			
OneClic	k Support	Team		





If a team sends you a request to trade you will receive an email with a link that will take you to your team portal and display the "Open Trades" page.



You can choose to "Decline" or "Accept" the trade by clicking on the appropriate button. If you do not reply to the trade request the request will expire on the date and time specified.





## **Final Trades**

Click on the Final Trades Tab on the Navigation Menu to display the history of all your Teams activities within the portal.

ackouts	Give Back Ice	Take Available Ice	Request Trade	Open Trades	Final Trades

#### Here you will see all your activities:

Greyed item indicates that the traded item has been traded.

Your Team Final Trades:

Trade Type:	My Request	
Old Ice:	14 Oct - Arena A	: - 8:15 PM/9:30 PM - 75min - FULL
New Ice:	14 Oct - Arena A 08 Nov - Arena B	- 8:15 PM/9:30 PM - 75min - Shared with T1 - 1:30 PM/2:45 PM - 75min - Shared with T2
History:	Click here to show history	
Trade Type:	Gave Up Ice	
Old Ice:	10 Oct - Arena B	- 8 15 PM/9 30 PM - 75min - Shared with T1
History:	Click here to show history	
Trade Type:	Gave Up Ice	
Old Ice:	25 Oct - Arena A	- 7:30 PM/8:45 PM - 75min - Shared with T2
History:	Click here to show history	
Trade Type:	Gave Up Ice	
Old Ice:	01 Nov - Arena B	- 9:30 PM/10:30 PM - 60min - Shared with T1
History:	Click here to show history	E.1
Trade Type:	Picked Up Available Ice	
New Ice:	11 Oct · Arena A	9:15 PM/10:30 PM - 75min - FULL
History:	Click here to show history	0

To view the history of an activity, click on the "Click here to show history" link:

My Request			
14 Oct - Arena C	- 8:15 PM/9:30 PM - 75mir	ı - FULL	
14 Oct - Arena C 08 Nov - Arena A	- 8:15 PM/9:30 PM - 75mir - 1:30 PM/2:45 PM - 75min - Sł	- Shared with T3 hared with T1	
Click here to show history			
07 Nov Arena C	6:30 PM/7:30 PM 60min	Shared R	on 26 Jul at 05:44 PM
		С	on 28 Jul at 04:42 PM
08 Nov Arena B	1:30 PM/2:45 PM 75min	HALF R	on 26 Jul at 05:44 PM
		A	on 26 Jul at 06:00 PM
		F	on 28 Jul at 04:42 PM
08 Nov Arena B	1:30 PM/2:45 PM 75min	Full R	on 26 Jul at 05:44 PM
		D	on 26 Jul at 06:01 PM
	My Request         14 Oct - Arena C         14 Oct - Arena C         08 Nov - Arena A         Click here to show history         07 Nov         08 Nov         08 Nov         08 Nov         Arena B         08 Nov         08 Nov         08 Nov	My Request           14 Oct - Arena C         - 8:15 PM/9:30 PM - 75mir           14 Oct - Arena C         - 8:15 PM/9:30 PM - 75mir           08 Nov - Arena A         - 1:30 PM/2:45 PM - 75mir           Click here to show history         07 Nov           07 Nov         Arena C           6:30 PM/7:30 PM 60min           08 Nov         Arena B           1:30 PM/2:45 PM 75min           08 Nov         Arena B           1:30 PM/2:45 PM 75min	My Request         14 Oct - Arena C       - 8:15 PM/9:30 PM - 75min - FULL         14 Oct - Arena C       - 8:15 PM/9:30 PM - 75min - Shared with T3         08 Nov - Arena A       - 1:30 PM/2:45 PM - 75min - Shared with T1         Click here to show history       07 Nov         07 Nov       Arena C         6:30 PM/7:30 PM 60min       Shared         R       C         08 Nov       Arena B         1:30 PM/2:45 PM       75min         HALF       R         08 Nov       Arena B         1:30 PM/2:45 PM       75min         F       08 Nov         08 Nov       Arena B         1:30 PM/2:45 PM       75min         F       A         F       D

If you make a trade on top of a trade, the "Final Trades" list will still show the original trade grayed out to indicate that you no longer have that ice time.

Trade Type:	My Request	
Old Ice:	2017-10-02 - Arena A	- 9:15 PM/10:30 PM - Full
New Ice:	2017-10-11 - Arena B	- 8:15 PM/9:30 PM - Full
History:	show	
Trade Type:	My Request	
Trade Type: Old Ice:	My Request 2017-10-11 - Arena B	- 8:15 PM/9:30 PM - Full
Trade Type: Old Ice: New Ice:	My Request 2017-10-11 - Arena B 2017-10-27 - Arena A	- 8:15 PM/9:30 PM - Full - 8:00 PM/9:00 PM - Full